



# APPLE LEISURE GROUP®

## Agent Bonus Cash FAQs

### **What is the Agent Bonus Cash program?**

The Agent Bonus Cash program is a unique program that allows travel agents to earn bonus cash on all eligible bookings. Agents can earn bonus cash when booking any vacation brand listed below:

- Funjet Vacations
- Blue Sky Tours
- Southwest Vacations
- United Vacations

### **How do I register for the Bonus Cash program?**

Please visit <http://agentbonuscash.com> and click register.

### **What is “Agency Designation” in the Registration Process?**

Agency Designation is the first step of the registration process that must occur before you can start earning bonus cash. Each agency owner/manager must decide if their agents will be able to earn cash rewards. As an agency owner/manager, we give you the choice to either accept the program and allow your agents to participate on an individual basis or decline participation in the program. If you decline, neither the owner nor the agents booking under the agency ARC number will be eligible to earn bonus cash.

### **How do I get my rapid!® Prepaid Visa® Card?**

Once you sign up for the program and an owner is designated, your rapid!® Prepaid Visa card will be sent to the address you entered in your profile within 4 weeks.

### **Why do you require my Social Security number and date of birth to register?**

To help the government fight the funding of terrorism and money laundering activities, federal law requires all financial institutions to obtain, verify, and record information that identifies each person that opens a Card Account. What this means is when you open a Card Account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see a copy of your driver's license or other identifying documents.

## Can I participate in the Agent Bonus Cash program if I reside outside of the USA?

The Agent Bonus Cash Program is designed for the agents that reside in the USA only. Unfortunately due to the US Patriot Act and various regulations set on prepaid debit cards, these cards cannot be issued to non-U.S. residents.

## Will I earn bonus cash on bookings made prior to registering for the Agent Bonus Cash program?

You'll earn bonus cash on all qualified bookings made on or after the date you register for the Agent Bonus Cash program. Retroactive bookings do not apply.


## How do I learn about Agent Bonus Cash rewards?

Please go to the Agent Bonus Cash Offers page [HERE](#).

## How will I know if a hotel qualifies for the Bonus Cash reward and the amount of the reward?




On the hotel availability page in the booking engine, look for the yellow Agent Bonus Cash indicator within the hotel listing. Hover your cursor over the icon to see how much you'll earn. Not all hotels qualify you to earn bonus cash. Look for our select partners and be aware that bonus cash may vary according to booking and travel windows. You may check all current [bonus cash offers here](#) and find [archive offers here](#).

**Secrets The Vine Cancun Unlimited - Luxury**

★★★★★ |  TripAdvisor Traveler Rating [Based on 10507 reviews](#)

Cancun, Cancun | 7.69 miles from airport (CUN) | [Map](#)

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<p><a href="#">Master Suite Ocean Front</a></p>		<p> Agent Bonus Cash (+\$1,485.63)</p> <p> Instant OTA Price Match</p> <p><a href="#">Save Up To 60%!</a></p> <p><a href="#">View All Promotions</a></p>	<p><b>\$3,584.88</b></p> <p><a href="#">Included Values</a></p> <p><a href="#">Select</a></p>
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## How do bonus cash earnings work on Go Sites (Go Funjet Vacations, Go United Vacations, Go Blue Sky Tours) affiliate or call Center bookings?

Unfortunately we do not offer bonus cash on Go Site bookings.



### **Will I earn bonus cash on contracted group bookings?**

Yes, earn bonus cash on contracted group bookings when there is a specific group promotion—it will be noted on the current [bonus cash offers page found here](#).

Earnings are per room and incentives are up to \$500. Contracted group bookings do not qualify for regular, non-group specific bonus cash incentives.

### **Will I earn bonus cash on bookings with promo codes or ultra codes?**

Yes, bookings with promo codes or ultra codes will qualify for bonus cash incentives.

### **How do I make sure that I receive credit for my bonus cash?**

Please make sure that your VAX user ID(s) is correct in your agent bonus cash profile. All agent bonus cash is automatically tracked by these two items. No need to enter anything into the booking or to log your bookings anywhere.

### **When does a reservation qualify for bonus cash?**

Reservations only qualify for agent bonus cash at the initial time of booking. Changing any portion of the reservation at a later date will not qualify for any new bonus cash incentives that may be running at the time of the change.

### **When will bonus cash be deposited on to my rapid!® Prepaid Visa card?**

Agent bonus cash earned on qualifying bookings will be deposited to your card the week after full payment has been applied. For qualifying contracted group bookings, cash will be deposited to your card the month after travel has been completed. Contracted group bookings only qualify for group-specific bonus cash incentives (noted in the incentive).

### **Who do I contact if I have questions about my bonus cash earnings?**

Contact our Agent Bonus Cash Team by emailing: [bonuscash@applelg.net](mailto:bonuscash@applelg.net)

### **When should I expect my bonus cash to be deposited on my rapid!® Prepaid Visa card after activation?**

Agent bonus cash for qualified bookings will be deposited one month after your card is activated or within one week after we receive the full payment.



### **How do I activate my rapid!® Prepaid Visa card and view my account activity?**

Please click [HERE](#) to activate your card now. If you are logging in the first time, follow the instruction for the First Time Log In.

You can also activate your card by calling (866) 697-2743. All other card questions can be directed to rapid!® PayCard directly.

### **How do I use my rapid!® Prepaid Visa card?**

The rapid!® Prepaid Visa card is issued by The Bancorp Bank pursuant to a license from Visa U.S.A. Inc. and can be used everywhere Visa debit cards are accepted. The Bancorp Bank is a Member FDIC.

### **What Fees will I incur by using my rapid!® Prepaid Visa card?**

For “no fee” purchases, always choose “credit” as your payment option. Transaction fees apply for debit purchases.

Fees can be viewed within the Cardholder Agreement after you log in [HERE](#).

### **Who do I contact if I have questions about my rapid!® Prepaid Visa card:**

Cardholders can call rapid! PayCard 24/7/365 to report lost or stolen cards, view transaction history, receive pin number assistance, and for general account maintenance at (866) 697-2743.

### **What is the card load limit?**

The maximum card load limit is \$7,500.

### **Can I earn on the bookings made through the call center?**

No, agents are not eligible to earn bonus cash on bookings made through the call center except Blue Sky Tours Hawaii reservations.

### **Is there a limit how much money I can withdraw from the card?**

Yes, there is a \$5050.00 withdrawal limit on card within a 24 hour period.

### **How much balance can I hold on my rapid!® Prepaid Visa card?**

The maximum card balance is \$15,000.



### **How do I find out what my rapid!® Prepaid Visa card balance is or view my transactions?**

Cardholders may check their balance by calling (866) 697-2743 or by logging [HERE](#). You may call cardholder services at (888) 727-4314 to request that they reset your password for the cardholder website.

### **Does my rapid!® Prepaid Visa Card ever expire?**

Yes, all rapid!® Prepaid Visa cards have a 3 year expiration date.

### **How can I sign up to receive text message alerts or stop receiving them?**

To opt in to receive text messages about your card balance, enter your mobile phone number when logged in [HERE](#).

If you want to stop receiving text messages, you can opt out online when logged into the account or you can text "STOP" to 90831.

### **Will I receive a 1099 for my earnings?**

Yes, all registered agents will receive a 1099 for all earnings of \$600.00 or more.

### **Will you honor past qualified bookings?**

Yes, if there was an issue with your account not paying qualified reservations correctly, we will link past qualified reservations to your card back to the beginning of the calendar year or to your registration date whichever is most recent.

### **Deactivated or Expired cards?**

Agent bonus cash cannot be deposited to deactivated or expired cards. Unfortunately if your card is not active at the time of the original deposit, you will not be eligible for retroactive deposits and you will forfeit any earnings.

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[Home](#) | [Bonus Cash Offers](#) | [Card Activity](#)

This program may be altered or cancelled at any time without notice at the sole discretion of ALG.

