

08/18/2020

Dear Valued Travel Partner,

We are excited to take this opportunity to announce that thanks to our most loyal guests, 35 AMResorts® branded properties across Mexico and the Caribbean were honored in Tripadvisor®, annual awards announcements for 2020. Of these 35 resorts, 27 resorts were awarded with Traveler's Choice, and eight resorts earned the title of Travelers' Choice Best of the Best.



The **Travelers' Choice Best of the Best** honor is Tripadvisor's highest recognition and is presented annually to those businesses who earn excellent reviews from travelers. Resorts given this honor are in the top 1% of hospitality properties worldwide. Our resorts who have earned the honor of Travelers' Choice Best of the Best are:

- Mexico Caribbean
  - Secrets<sup>®</sup> Akumal Riviera Maya
    - Best Service in Mexico
    - Best Luxury in Mexico
    - Best Romance in Mexico
    - Best Top Resort in Mexico
  - Secrets Maroma Beach Riviera Cancun
    - Best All-Inclusive Resort in Mexico
    - Best Romance in Mexico
  - Secrets The Vine Cancun
    - Best All-Inclusive Resort in Mexico
    - Best Romance in Mexico

- Mexico Pacific
  - Sunscape<sup>®</sup> Dorado Pacifico Ixtapa
    - Best Family Resort in Mexico
- Dominican Republic
  - Zoëtry<sup>®</sup> Agua Punta Cana
    - Best All-Inclusive Resort in the Caribbean
    - Best Romance in the Caribbean
  - Secrets Cap Cana Resort & Spa
    - Best Romance in the Caribbean
    - Best Top Resort in the Caribbean
  - Now<sup>®</sup> Onyx Punta Cana
    - Best All-Inclusive Resort in the Caribbean
- Costa Rica
  - Secrets Papagayo Costa Rica
    - Best Romance in Costa Rica

The **Travelers' Choice** award recognizes accommodations, attractions and restaurants that consistently earn great reviews from travelers. Resorts given this honor are ranked within the top 10% of hospitality properties worldwide. Our resorts who have earned the honor of Travelers' Choice are:

- Dominican Republic
  - Secrets Royal Beach Punta Cana
  - Dreams Dominicus La Romana
  - Dreams Palm Beach Punta Cana
  - Dreams Punta Cana Resort & Spa
  - Now Larimar Punta Cana
- Mexico Caribbean
  - Secrets Capri Riviera Cancun
  - Secrets Silversands Riviera Cancun
  - · Secrets Playa Mujeres Golf & Spa Resort
  - Breathless<sup>®</sup> Riviera Cancun Resort & Spa
  - Dreams<sup>®</sup> Playa Mujeres Golf & Spa Resort
  - o Dreams Tulum Resort & Spa
  - Dreams Sands Cancun Resort & Spa
  - Dreams Riviera Cancun Resort & Spa
  - Now Jade Riviera Cancun
- Mexico Pacific
  - Secrets Huatulco Resort & Spa
  - Secrets Vallarta Bay Puerto Vallarta
  - Secrets Puerto Los Cabos Golf & Spa Resort
  - Breathless Cabo San Lucas Resort & Spa
  - o Dreams Huatulco Resort & Spa
  - Dreams Los Cabos Suites Golf & Spa Resort

- Dreams Villamagna Nuevo Vallarta
- Sunscape Puerto Vallarta Resort & Spa
- Jamaica
  - Zoëtry Montego Bay Jamaica
  - Secrets St. James Montego Bay
  - Secrets Wild Orchid Montego Bay
  - Breathless Montego Bay Resort & Spa
- Costa Rica
  - Dreams Las Mareas Costa Rica

We are pleased to be recognized with these accomplishments for the resorts as we aim to provide the highest luxury and service for our mutual guests.

Please join us in sharing this exciting news with your teams. We thank you for your continued support and partnership, and look forward to continuing to welcome our mutual guests back to our branded properties.

Sincerely,

Gonzalo del Peón

Group President

AMResorts® Americas & Global Commercial