




*El Dorado
Seaside Palms*
A Spa Resort by Karisma

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380 

SUITES

10 

RESTAURANTS

11 

BARS

5 

POOLS

1 

SPA



THE PROPERTY

Located in Kantenah Bay Riviera Maya AAA has bestowed El Dorado Seaside Palms by Karisma with their coveted Four-Diamond award and Forbes.com named it one of the most romantic resorts in the world. An adults-only world surrounded by crystal blue waters offers walkways for two, winds their way through lush gardens; hammocks are tucked away amid coconut palms. On the beach, you will find king-sized four-poster Bali beds, a signature Beachfront Sky Massages with a taste of colonial style, romantic settings, and full relaxation in paradise, perfect for an intimate escape. Newlyweds and honeymooners will savor their Gourmet Inclusive® experience. Our guests will find opportunities to discover one of the largest reefs in the Riviera Maya, archeological destinations as well as Eco Parks, natural Cenotes, sandy beaches, and Mayan culture; 90 mins from Cancun International Airport and only a short drive away from Playa del Carmen and Tulum.

ACCOMMODATIONS



El Dorado Seaside Palms by Karisma features 380 suites including the exclusive Premium section, offering all comforts and amenities required for a pleasant and intimate haven.

Each suite includes a bathtub for two, air conditioning, ceiling fan, king-size or double bed, marble or Mexican tiled floors, private shower, 32" LCD TV, minibar with beers, water and soft drinks (refilled once a day), coffee maker, hair-dryer, safety deposit box, iron and ironing board upon request, umbrella, telephone.

ROOMS CATEGORIES

JUNIOR SUITE

These suites offer contemporary furnishing, a luxurious dream bed and a separate sitting area providing ultimate comfort. Our garden view suites feature their own private balcony under shady palm trees and a lovely pool view. Located on the first and second floor with either one king-size bed or double beds.

 2 adults
 441.3 ft² / 41 m²



LUXURY JUNIOR SUITE

These charming decorated suites combine classic décor with contemporary fittings, is well proportioned with naturally lit interiors and a separate living room area, our striking suites offer an amazing view of the lush gardens and coconut palm trees, all featuring king-sized beds on ground floor and first floor.

 2 adults
 530.5 ft² / 49.29 m²



BEACHFRONT JUNIOR SUITE

Located in the midst of luxurious gardens, are an oasis of beautiful interior furnishings complemented with soft décor and style with vivid colors of the Caribbean; all of our suites are located a few steps from the beach, all featuring king-size beds on ground floor and first floor.

 2 adults
 387.5 ft² / 36 m²

SWIM UP JUNIOR SUITE

Set against the vibrant colors of the resort's well-manicured gardens; enjoy luxury accommodations against the backdrop of your own private furnished terrace with direct access into a lazy river that flows in front of the suite leading to a pool and swim-up bar. All featuring king-size beds on the ground floor.

 2 adults
 441.3 ft² / 41 m²






PREMIUM SECTION

Designed in contemporary Caribbean style, with dark wood accents, all equipped with air conditioning, king-size, 32" LCD TV, safety deposit box, Premium pillow and aromatherapy menu, minibar restocked once a day, iron and ironing board upon request, coffee and tea maker, bathrobes, marble bathroom, amenity kit, hairdryer, double sink, bathtub for two, vanity mirror, private furnished balcony with 2 wooden chairs and cushioned daybed. It is full decorated with frames and pillows from our Mexican designer Pineda Covalin. These peaceful and modern suites have an inspiring view of the lush green pool. Offering the exclusivity to a private pool area exclusive for Premium guests; with wooden beach beds, a Gourmet corner perfect for noon snacks, swim-up bar and pool butler service.

PREMIUM JUNIOR SUITE

Comfort is stitched into the very fiber of these suites with a spacious design, a cozy sitting area, plush bedding, and fine toiletries for your bath or bathtub. These peaceful and modern suites have an inspiring view of the green lush or pool, all featuring king-sized beds on the second floor to the fourth floor.

 2 adults
 484.3 ft² / 45 m²  107.6 ft² / 10 m²




PREMIUM OCEAN VIEW JUNIOR SUITE

Situated on the upper floors of the Premium building, these spacious suites offer a private step-out balcony, perfect to meditate and enjoy every Caribbean sunrise. Complementing the view is the delightful décor of these suites with sophisticated yet warm colors creating a serene setting with a spacious design, a cozy sitting area, plush bedding, and fine toiletries for the bath or Whirlpool Bath. Featuring king-size bed or twin beds with spacious bathroom, located on the fifth or sixth floor.

 2 adults
 484.3 ft² / 45 m²  107.6 ft² / 10 m²

PREMIUM SWIM UP JUNIOR SUITE


These suites offer romance and intimacy where guests can step right into an exclusive pool that flows in front of a swim-up bar and lounge area. It offers an oversize terrace, a spacious design, a cozy sitting area, plush bedding, and fine toiletries for the bath or bathtub, all featuring king-sized beds on the first floor.

 2 adults
 484.3 ft² / 45 m²  107.6 ft² / 10 m²



ROYAL SUITE

Our Suite offers romance and intimacy, along with many comforts and amenities. Featuring a separate living area, liquor cabinet, walk-in shower, double sinks in the spacious bathroom, and an oversized terrace or balcony, all with king-size bed.

 2 adults

 It varies, from 387.5 ft²/ 36 m² to 539.06 ft²/50.08 m²

ROYAL SWIM UP SUITE

Guests can step right into a lazy river or a pool that flows in front of their suite. It offers you romance and intimacy along with a big terrace, a day bed and two chairs to enjoy our Caribbean weather.


 2 adults

 It varies, from 441.3 ft²/ 41 m² to 592 ft²/ 55 m²

PRESIDENTIAL STUDIO

The romantically designed Presidential studio features a master bedroom, living room with plasma screen, DVD/CD player, DVD menu, in-suite ocean view, toiletry amenities and pillow menu, premium aromatherapy menu, bathrobes, turn down service every night, safety deposit box, telephone, daily stocked minibar, coffee and espresso maker, iPod docking station, 24 hours room service with premium menu, bottle of sparkling wine and fruit basket upon arrival, Connoisseur Cabinet with premium liquor in the room, and complimentary Wi-Fi. Enjoy the large front patio with either your own private swimming pool or infinity pool and the designated beach area with chaise lounges, private beach beds, and an ocean view palapa dining area. To keep you pampered with Presidential treatment throughout your stay.

 2 adults

 657 ft² / 61 m²

CHECK IN TIME: 03:00 pm **CHECK OUT TIME:** 12:00 pm

*The resort is committed to provide a smoke-free environment.
Our resort is not recommended for physically challenged guests.

GOURMET INCLUSIVE® EXPERIENCE RESTAURANTS & BARS

From sunrise to sunset, guests' will enjoy a Gourmet Inclusive® Experience in all our 10 different restaurants and 11 bars with unique flavors and excellent service throughout their stay.

DRESS CODE:

To enhance our guests unique dining experience, please comply with our "casual-elegant" dress code in all gourmet restaurants.

- LADIES

Recommended: Dresses, skirts, long pants, shoes, capri pants, elegant sandals.

- GENTLEMEN

Recommended: Long pants, collared shirts, casual shoes.

Permitted: elegant bermudas, dress sandals.

NOT PERMITTED: Baseball caps, peaks, tank tops & flip-flops, sports shorts


GOURMET INCLUSIVE ROOM SERVICE


Offers a new type of in-room dining experience available 24 hours a day. Guests can enjoy our a la carte menu delivered in gourmet baskets any time of the day within the comfort and convenience of their spacious suite, or even in their own private terrace or balcony.


RESTAURANTS & BARS LOCATED AT PALMS SECTION

ARRECIFES - International Restaurant

International Cuisine served in an elegant air-conditioned atmosphere. With a great chef's menu, Arrecifes offers something for everyone. Sit down and enjoy a lavish food display with different cooking stations for the 3 meals with Gourmet preparations and a Mexican twist seasoned to perfection.


 Breakfast: 7:00 am – 11:00 am

 Lunch: 12:30 pm – 3:00pm

 Dinner: 5:30 pm – 10:00 pm


CULINARIUM – Latin Fusion cuisine

Enjoy a perfect world of tastes, sights and smells to delight the senses from our a la carte menu for dinner; each preparation is full of flavor and creativity. Join us for pre-drinks with our wide selection of shaken Margaritas. Be delighted with a relaxing atmosphere and exquisite garden surroundings.

 Dinner: 5:30 pm - 10:00 pm


LA CARRETA – Authentic Mexican Cuisine

This restaurant features a warm and intimate atmosphere with both contemporary and traditional cuisine, featuring a great dining experience delivered to your table with Mexican hospitality by the friendly staff. Dishes include traditional seasonings and garden-fresh herbs and vegetables to provide healthy and delightful dishes, including ones grown in our hotel greenhouse at El Dorado Royale.

 Dinner: 5:30 pm – 10:00 pm

GOURMET PUB – World cuisine

An array of creative dishes inspired from all over the world, in fine quality presentations invite you to enjoy and share a wide selection of food in a wonderfully rustic, relaxed environment. This urban restaurant is an absolute cannot miss.


 Dinner: 5:30 pm – 10:00 pm



LA SANDWICHERIE – Bites & more

Located alongside the beautiful oceanfront, La Sandwicherie is a trendy open-air restaurant, shaded by palm trees. Our chefs' superb creations are simple, renowned, and flavorful. Gourmet pizzas cooked in a wood-fired brick oven, a wide variety of delightful Angus burgers, appetizing Mexican "botanas" such as crispy burritos amongst others are just a few of the favorite options.


 Continental breakfast: 6:00 am – 7:00 am


 International food display breakfast: 7:00 am- 10:00 am

 Lunch: 11:00 am - 5:30 pm

BEACH BARBECUE

Located in the middle of the beach offering a different theme of Gourmet delights every day such as Paella, hamburgers & hotdogs, chicken, and shrimp skewers, and more. Guests can enjoy seated on the wooden picnic-style benches whilst soaking up the Caribbean rays and receiving an impressive view of the ocean. A great variety of international cocktails and drinks are available.

 Breakfast: 7:00 am – 11:00 am

 Lunch: 12:30 pm – 3:00 pm


GUACAMAYAS BAR

Come enjoy cold Mexican beers, micheladas, exotic cocktails, and aged Tequila while listening to tropical music under a traditional palapa and relaxing on a bar swing.

 Open: 9:00 am – 2:00 am


COTORROS BAR

Enjoy the breeze of the ocean while sitting in the outdoor lounge and enjoying your favorite drink. Located next to the quiet pool, beside La Carreta Restaurant.

 Open: 9:00 am – 11:00 pm


ARRECIFES SWIM-UP BAR

Swim-up pool bar offering a wide variety of drinks. Located in the main pool.

 Open: 10:00 am – 6:00 pm


COLIBRI SWIM-UP BAR

Swim-up pool bar offering a wide variety of cocktails and drinks. Located next to villa 35

 Open: 10:00 am – 6:00 pm

GAVIOTAS SWIM-UP BAR AND LOUNGE


This swim-up bar and relax area is located in the heart of the hotel where one can enjoy the sounds of the waterfall as well as singing birds.

 Open: 10:00 am – 6:00 pm

GARCITAS SWIM-UP BAR


Located in the Premium Section will pamper you with delicious gourmet bites (12:00pm to 3:00pm), and lunch (12:00pm to 4:00pm).

*Reserved for guests staying in that section only

 Open: 10:00 am – 6:00 pm

LA CANTINA BAR

This tequila bar features an exclusive selection of 16 different homemade flavored tequilas, hand-shaken or frozen margaritas, creative Tequila cocktails, and a variety of Tequila ranging from exceptional to extraordinary. In addition to this, there is an impressive selection of specialty drinks, beer, and wine readily available. Located inside La Carreta Restaurant.

 Open: 5:30 pm – 10:00 pm

MARGARITAS BAR

This Margaritas bar features a great selection of flavored margaritas and cocktails, located inside Culinarium restaurant.

 Open: 5:30 pm – 10:00 pm

PICADILLY CIRCUS – Theatre

Located beside our premium building Picadilly Circus offers excellent quality entertainment featuring shows with beverage services from our theater bar, we are ready to say... Show time!!

RESTAURANTS & BARS LOCATED AT INFINITY SECTION

DRIFTWOOD GOURMET OCEANFRONT RESTAURANT & BBQ CORNER


Underneath the main pool, with tropical decor, this restaurant offers a great menu with an international fresh food selection. Driftwood Beach BBQ: overlooking the ocean, with an amazing view, this restaurant offers delicious grilled options.


 BBQ Corner: 11:30 am – 5:00 pm

 Driftwood Restaurant: 12:30 pm – 3:00 pm

SEASIDE MARKET – World Cuisine

Guests can choose from a welcoming lavish food display featuring cooking stations for breakfast. Preparations range from imaginative salads, mouthwatering main dishes, irresistible home-baked bread, and patisserie to satisfy every palate. This restaurant offers a journey through the world's different cuisines with an environment that reflects the passion of the chef.

 Breakfast: 7:00 am – 11:00 am

 Dinner: 5:30 pm – 10:00 pm


MIA CASA - Contemporary Italian Cuisine

The resort's most romantic and intimate restaurant, Mia Casa offers couples and friends the ultimate dining experience. Enjoy indoor, air-conditioned dining in a typical Italian village decor. It serves all the Italian favorites, in an innovative and imaginative way.

 Dinner: 5:30 pm – 10:00 pm


KLAY TALAY – Oriental cuisine

Guests will instantly be wowed with an impressive variety of Asian cuisine completed with house specialties entirely unique to this part of the world. Here you will find passion for creative, fresh, and unique tastes produced by our chefs. Enjoy authentically created dishes and the latest culinary trends with a strong emphasis on the East. A selection of Japanese beers and Sake are always offered.

 Dinner: 5:30 pm – 10:00 pm


SWIM-UP OCEANFRONT BAR

Serving a wide array of virgin cocktails, fresh fruit infused water, ice-cold beers, and full Gourmet Inclusive® premium drinks. Craving a drink while lounging? Do not lift a finger – our poolside waiters are ready to serve your favorite drink. Located at the pool in front of the beach.

 Open: 10:00 am-6:00 pm

DRIFTWOOD BAR

Enjoy your favorite drink and the service of our poolside waiters. Located in the Driftwood BBQ Corner.

 Open: 10:00 am – 8:00 pm

KANALOA BAR – Cocktail bar & lounge

With a laid-back atmosphere, guests can gaze out the window and view the sparkling stars on the Caribbean Sea while enjoying their favorite drink or cocktail.

 Open: 8:00 pm – 2:00 am

MEZCALITO BAR

Mezcalito Bar honors Mezcal which is a traditional Mexican liquor. Mezcalito serves a wide variety of top-shelf liquors, including Mezcal as well as virgin cocktails. Guests will enjoy a lazy afternoon or after-dinner drink while listening to soft tones of Mexican & Latin music.

 Open: 3:00 pm – 11:00 pm



GOURMET INCLUSIVE® EXPERIENCE PACKAGE FEATURES

The Gourmet Inclusive® vacation begins the moment a guest step in the stylish reception area, greeted with a glass of sparkling wine and a cool towel, will be pampered with gourmet services and amenities such as beach waiters, concierge service, daily turn-down service (upon request) and 24 hours room service (restrictions apply on rainy days), premium beverages and gourmet cuisine. Our trademark Gourmet Inclusive® service offers unique and relaxing experiences.

- Accommodations as selected
- Welcome glass of sparkling wine
- All gourmet meals and specialty bites
- Unlimited local and selection of international premium brands, Alcoholic and non-alcoholic beverages
- Wireless internet
- Once daily restocked minibar with soft drinks, water, snacks, and beers.
- Daily and nightly activity program with live music and night entertainment.
- Turndown service (upon request)
- National and international free calls
- Use of in-room safety deposit box
- Non-motorized water sports: kayak and snorkeling gear
- Beach towel service
- Bathrobes and slippers
- Scuba clinics in the pool
- A hard surface tennis court (not lit). Rackets and balls provided free of charge at the front desk
- Fitness center
- Sauna and steam bath at our Náay Spa (restrictions apply)
- Activities: beach volleyball, water aerobics, salsa lessons, yoga/stretching sessions
- Valet parking

OTHER FACILITIES AND SERVICES (NOT INCLUDED IN THE PACKAGE)

- Náay SPA facilities and services
- Scuba diving trips, certificates, rental equipment, and deep-sea fishing
- Candlelight dinner from 6:30 pm to 9:00 pm
- Fresh Lobster
- International wine selection from our cellar
- Gift Shop & Logo Shop
- Car rental
- Tours desk
- Laundry service
- Money Exchange
- Medical attention 24 hours
- Special Wedding, Honeymoon and Anniversary packages
- International wines labels
- Starbucks® coffee shop



NÁAY SPA

Inspired by Mayan and worldwide traditions, philosophies, and modern techniques. As guests enter Náay Spa, they will be captivated by the luxurious atmosphere and space, catering to their senses, feeling a synergy between the elements water, earth, air and fire whispering tranquility, elegance, and Zen simplicity.

The Náay Spa has created a selection of treatments that restore one's inner, natural state of balance.

- Temazcal: This ancient Mexican traditional steam bath symbolizes Mother Earth and the power of the elements of water, fire, air, and earth uniting to purify the body, mind, and spirit in one of the most ancient rituals on earth.
- Massages: Relaxing and anti-stress, Swedish, sports, reflexology, shiatsu, and Beachfront Sky Massages.
- Facials: Deep cleansing, moisturizing, nourishing, revitalizing, and oxygenating.
- Special body treatments: Exfoliating body scrub, milk bath, thermal mud massage, Royale deluxe.
- Beauty salon: Manicure, pedicure, braiding.

WEDDINGS

El Dorado Seaside Palms features many beautiful wedding locations in front of the beach. Our onsite wedding coordinator is fully equipped to take the challenges of planning a wedding celebration and turn them into the joyous occasion that it should be. Our distinguished service was created to enhance the experience allowing the bride, groom, family, and friends to have not just a day celebration but a lifetime of memories

***All Information contained in this document is
subject to change without prior notice***

